

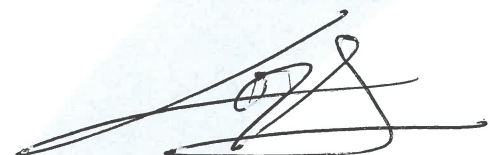
## **Policy on impartiality and relevance of the certification of UTAC.**

UTAC wants to preserve its recognized reputation of independence, impartiality and competence for all its activities.

Within framework and in accordance with international standards in force, UTAC's certification process ensures its objectivity and relevance.

- ✓ UTAC provides its clients with professionals in their fields of expertise. In order to improve their quality, their services are assessed ongoing basis. Certification decisions are made by experts in each field.
- ✓ Each UTAC employee is personally committed to confidentiality and ethics, and to inform management of any risk of lack of objectivity.
- ✓ UTAC monitors continuously the certification process. The risks concerning the impartiality and objectivity of all participants, as well as the conflicts of interest that may arise during their activities, are identified and analyzed. Appropriate actions are taken to eliminate or reduce its scope. Actions are documented and communicated to the Certification Committee.
- ✓ This Certification Committee is made up of competent representatives from the various external sectors involved in the UTAC certification activity. The Certification Committee has the authority to validate its independence and impartiality policy, to make it evolve and to verify its proper application.

By the quality and the ethics of its services, UTAC demonstrates that the satisfaction of its customers is its first concern.



**Béatrice LOPEZ de RODAS**

Director of the UTAC Brand.

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